



YOU MUST READ AND HEED THIS NOTE!

ABSOLUTELY NO VENOMOUS OR DANGEROUS REPTILES are to be shipped through FedEx, ShipYourReptiles.com or any of the All Pro Shipping family of shipping sites!

BOOK YOUR SHIPMENT. You can book your reptile shipment at ShipYourReptiles.com. Ship your reptile ONLY Mondays through Thursdays. A Friday Overnight shipment won't arrive until Monday, and that is unacceptable and not allowed.

BEFORE YOU SEAL YOUR PACKAGE, fold the next page in half and place **THE LARGE RED TEXT FACING UP** on top of your insulated styro lid. Place it on top of any other inserts or receipts. Close the box flaps OVER the insert. This insert will allow for peace of mind and alleviate some phobias if the package needs to be opened in an emergency, or if the shipping label gets obscured in any way, and FedEx needs to find backup shipping info. The **RED TEXT ON THE OTHER SIDE OF THIS SHEET** should be the FIRST thing a person sees when opening your box.

PACK YOUR REPTILE SAFELY. Reptiles should be securely contained within a deli cup or cloth reptile bag. Ensure the safe arrival of your reptile by cushioning the interior packaging with newspaper or other packaging material that reduces jostling and box impacts. Use only a NEW BOX to ship your animal. Do not ship in a used box, or one with old labels, hazardous labels, liquor labels or any other labeling or text that implies an ILLEGAL item. Do your best. Make the extra effort to make your reptile shipment safe and reliable — for you, your animal and our entire industry.

IF YOU ARE USING A HEAT PACK THEY MUST COMPLY TO SYR SHIPPING STANDARDS. Heat packs of less than 40 hour duration do NOT meet these standards. **Do not overuse heat packs!** Use only one heat pack per box unless you are using our largest box, the 30"x16"x10", where two heat packs can be used if needed. Be sure to pre-start your heat pack before placing it in your shipping box. Open your heat pack an hour or two before shipping, shake it up well, then place it in a folded towel so that it can generate a quick, solid heat, as the proper iron/oxygen reaction begins. Your heat pack WILL NOT WORK WELL if left to start in the open air. It should be very warm before you place it in the box and seal everything up. Tape the heat pack RED STRIPE VISIBLE to the underside of your styro lid. Do not tape over the red stripe. That is where oxygen exchange takes place. Do not use the heat pack if it is hard or stiff; this indicates previous use.

DON'T FORGET TO VENTILATE YOUR BOX. Four one-quarter-inch holes per box is enough to ensure decent oxygen exchange for your reptile and heat pack. Four will not sacrifice your box insulation, but the heat pack NEEDS oxygen to make heat, and it may use up all of the oxygen in a completely sealed box. A Phillips screwdriver works well for punching quick clean holes. Punch them from the outside in, through the cardboard and styro. Ventilate your box BEFORE you put your reptiles in.

IF YOU NEED HELP with properly packing your animal or booking your shipment, or if you would like to read more FAQ's on reptile shipping, visit ShipYourReptiles.com or contact us at 303-730-2125 or info@shipyourreptiles.com.

We are here to help. Your success is our success!

Thanks for your business and support!

- The ShipYourReptiles.com/AllProShipping.com team

PLACE THIS SIDE UP BEFORE SEALING YOUR BOX

Harmless Non-Venomous **LIVE REPTILE** in secure packaging inside.

Shipped according to FedEx guidelines and policies.

----- FOLD HERE -----

*Backup shipping address info can provide extra assurance in case of a package emergency.
Use the space below to fill in the destination address and contact info.*

Dead arrival notice

If this package is insured by the shipper, and you need to log a claim for dead arrival, you must contact ShipYourReptiles at 303-730-2125 or info@shipyourreptiles.com within four hours of the recorded delivery time. We will follow up with the shipper.

Late delivery notice

If this package is insured by the shipper, and you need to log a claim for late delivery, the shipper must contact ShipYourReptiles at 303-730-2125 or info@shipyourreptiles.com within seven days of the recorded delivery time.

